

STANDARD BIDDING DOCUMENT



Royal Government of Bhutan Ministry of Finance

Dzongkhag Administration Pema Gatshel

Name of the bidding document: Running Dzongkhag Hospital Canteen for FY 2023-2025

Running Dzongkhag Hospital Canteen Services for FY 2023-2025

Bidders Information:

1. Name of the Work: Leasing of Dzongkhag Hospital Canteen for two (2)Years.
2. Name of the Supplier:
3. Address of the Supplier:
4. Phone No.: Fax No.: Mobile No.:

(Signature of Supplier)

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Invitation for Quotation (IFQ)

Service title: Running Dzongkhag Hospital Canteen

Source of Funding: Not applicable.

Letter Ref: PG/PROC-03/2022-2023/5311

Dear Sir/Madam,

1. You are invited to submit a priced bid for the service [as indicated in the notice].
2. The bidder(s) must quote for all items under this invitation. Each item shall be evaluated and the contract will be awarded to the firm offering the lowest evaluated price (sum of all the prices). Failing to quote for all items shall be treated as non-responsive.
3. The bidder(s) shall submit one original of the priced quotation with the Form of Bid and clearly marked ORIGINAL. In addition, the bidder shall submit a copy of the bid, marked "COPY". The quotation including all documents should be sealed in an envelope as required by PRR 2019 clause 5.1.7.2. In the event of any discrepancy between original and copy, the original shall prevail. Your quotation in the required format should be addressed and submitted to:

The Chairman

Dzongkhag Tender Committee

Pema Gasthel

4. The bid shall be accompanied by a bid security of Nu. 10,000.00 (Ngultrum Ten Thousand Only) in the form of cash warrant, demand draft or unconditional Bank Guarantee in favor of Chairman Dzongkhag Tender committee, which should be valid for the period of 6 months. Any bid not accompanied by bid security shall be treated as non-responsive.
5. Quotation by fax is not acceptable.
6. The contract shall be valid for a period of 2 years from the date of award of contract.

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7. The quotation should be submitted as per the following instructions and in accordance with the attached Contract. The attached Terms and Conditions of Supply is an integral part of the Contract.

- a) **PRICE:** All prices shall be quoted in Ngultrum. (Bhutanese currency) The quoted price shall be inclusive of all related costs including taxes, duties and other levies to the final place of delivery. The final place of delivery is as per supply order.
- b) **EVALUATION OF QUOTATION:** Offers determined to be substantially responsive to the technical specifications will be evaluated by comparison of their quoted prices. In evaluating the quotations, the purchaser will determine for each quotation the evaluated price by adjusting the price quotation by making any correction for any arithmetical errors as follows;
 - i) Where there is a discrepancy between amounts in figures and in words, the amount in words will govern;
 - ii) Where there is discrepancy between the unit rate and the line item total resulting from multiplying the unit rate by the quantity, the unit rate as quoted shall govern unless in the opinion of the Employer there is an obviously gross misplacement of the decimal point in the unit rate, in which case the line item total as quoted shall govern, and the unit rate shall be corrected.
 - (iii) If the supplier refuses to accept the correction, this quotation will be rejected and the bid security shall be forfeited.
- c) **AWARD OF PURCHASE ORDER:** The award will be made to the bidder who is offering the **LOWEST EVALUATED BID**. The successful bidder will sign a contract as per attached form of contract and terms and conditions of supply.
- d) **VALIDITY OF THE OFFERS:** Your quotation(s) shall be valid for a period of 2 years (730 days) from the deadline for receipt of quotation(s).
- e) The bidder shall not be allowed to seek any clarification on the bidding documents in person. Any bidders requiring clarification of the bidding documents may notify the Chairman, Tender Committee of Dzongkhag Administration, Pema Gatshel in writing.

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- f) The Dzongkhag Administration has a Quarter available for running a Dzongkhag Canteen. Interested Local Hoteliers and Restaurant owners can participate in a Limited Enquiry bidding by responding to this Request for Quotation.
- g) The quotation(s) will be opened in the presence of bidders or their representatives who choose to attend at the specified venue and time.
- h) The Evaluation shall be done within 3 working days from the date of opening.
- i) The Purchaser is not bound to accept the lowest bid and reserves the right to accept or reject any or all the bids without assigning any reason whatsoever.
- j) The bidder whose bid is accepted will be notified of the award of contract by the Purchaser, prior to expiration of the quotation validity period.

A. Qualification Criteria

Document Required

The quotation submitted by the service providers shall consist of following documents:

1. A duly completed and signed priced quotation as per the price schedule.
2. A valid Trade License;
3. A valid Tax Clearance Certificate;
4. Bid Securing Declaration
5. BAFRA Certificates (Food Handlers Certificate)

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Sl. No	Criteria to be filled by the Procuring Agency)	Description (To be filled by Service Provider)	Response
1	Minimum no of years of experience - Minimum 1 years		
2	Human Resource- minimum 2		

Should possess the following items in hand;

- Refrigerator/ Deep freezer.
- Microwave Oven.
- Buffet set.
- Decent crockery items sufficient to cater a minimum of 100 heads.
- Sufficient number of good quality glasses, spoon & forks, plates etc.

B. Service Provider Obligation

The Winning Bidder/ Service Provider shall;

1. Deposit a monthly rental of Nu. 3000/- (Three Thousand Only) to the Dzongkhag revenue section latest by 27th of every month. However, if the above due date falls on a holiday, the rent shall be deposited on the preceding work days.
1. Pay all the service charges such as telephone, electricity, water, sewage, etc.
2. Bear the costs of repair or maintenance, in case of occurrence of any damage to the canteen building during the tender term. The same estimated amount shall be deducted from the security deposit if the service provider fails to abide by the terms.
3. Charge the same rates for supplies in the canteen for all customers.
4. Maintain the same quoted rate for the entire contract period.
5. Qualify all the requirements set by BAFRA for hotels pertaining to cleanliness and other food safety measures.
6. Supply as and when required and notified through supply order.
7. Maintain standard quality of food.

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8. Maintain strict cleanliness and hygiene at all times.
9. Must display clearly and visibly, the rates of all items for information to all customers.
10. Not be eligible for any service charges, until the winning bidder produces any relevant evidential document from RRCO for eligibility of service charges.
11. Not entertain serving of meals/refreshments in the office to the staff, unless the staff have genuine visitor(s).

C. Other Terms

1. The Dzongkhag Tender Committee reserves the right to reject if the service and other compliances is found unsatisfactory and forfeit the performance security.
2. The Winning Bidder is not allowed to sublet the operation of the Dzong canteen to a third party.
3. The service of intoxicating substances, liquor items, and gambling in any form is not allowed in the canteen premises.
4. The winning bidder has to deposit a sum of **Nu.40, 000/-** (Nu. Forty Thousand) only, in the form of cash warrant, demand draft or unconditional Bank Guarantee issued by a financial institution located in Bhutan, which shall be furnished upon signing the contract. Performance security shall be valid till the end of warranty period and will be returned after the end of warranty period after adjustment of dues if any.
5. The Procuring Agency (Dzongkhag Administration) may, by written notice, terminate the contract term at any time for its convenience;
 - a) If the Supplier fails to perform any of the Terms and Conditions as specified with the Supply Order or if the Supplier fails to perform any obligation(s) under the Supply Order, or
 - b) If the Supplier, in the judgment of the Procuring Agency, has engaged in any corrupt or fraudulent practices in competing for or in executing the tasks under this Supply Order.

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Award of Contract

1. The Purchaser will determine to its satisfaction whether the bidder selected as having submitted the lowest evaluated, responsive bid; per package basis is qualified to perform the Contract satisfactorily.
2. The determination will take in account the bidders financial, and manpower. It will be based upon an examination of the documentary evidence of the bidders qualification submitted by the bidder.
3. An affirmative determination shall be a prerequisite for award of the Contract to the Bidder. A negative determination will result in rejection of the bidder's Bid.
4. The Purchaser will award the Contract to the Bidder whose bid has been determined to be the Lowest Evaluated Responsive Bid.

Signature of Supplier	Supplier's Official Stamp
Name of Supplier	
Date	

Contract Agreement

[The successful Bidder shall fill in this form in accordance with the instructions indicated]

THIS CONTRACT AGREEMENT made the *[insert number]*..... day of *[insert month]*,..... *[Insert year]*,

BETWEEN

(1) *[insert complete name of Purchaser]*,..... a *[insert description of type of legal entity, for example, an agency of the Ministry of..... of the Government of Bhutan, or corporation incorporated under the laws of Bhutan]* and having its principal place of business at *[insert address of Purchaser]*..... (hereinafter called “the Purchaser”), and

(2) *[insert name of Supplier]*,..... a corporation incorporated under the laws of *[insert: country of Supplier]* and having its principal place of business at *[insert: address of Supplier]* (hereinafter called “the Supplier”).....

WHEREAS the Purchaser invited Bids for *Running of Dzongkhag Canteen and Rendering catering services* has accepted a Bid by the Supplier for the contract of two years i.e. July 2023 to June 2025.

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to
2. The following documents shall constitute the Contract between the Purchaser and the Supplier, and each shall be read and construed as an integral part of the Contract, viz.:

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- (a) This Contract Agreement;
- (b) Terms and Conditions;
- (c) The Supplier's Bid and original Price Schedules;
- (d) The Purchaser's Notification of Award of Contract;
- (e) The form of Performance Security (**Nu.40,000** /-);

3. This Contract shall prevail over all other Contract documents. In the event of any discrepancy or inconsistency within the Contract documents, then the documents shall prevail in the order listed above.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with the laws of Bhutan on the day, month and year indicated above.

For and on behalf of the Purchaser

Signed: *[insert signature]*

in the capacity of *[insert title or other appropriate designation]*

in the presence of *[insert signature]*

[insert identification of official witness]

For and on behalf of the Supplier

Signed: *[insert signature of authorized representative(s) of the Supplier]*

.....

in the capacity of *[insert title or other appropriate designation]*

in the presence of *[insert signature]*

[insert identification of official witness]

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Performance Security

[The bank, as requested by the successful Bidder, shall fill in this form in accordance with the instructions indicated]

Date: *[insert date (as day, month, and year) of Bid submission]*

IFB No. and title: *[insert no. and title of bidding process]*

Bank's Branch or Office: *[insert complete name of Guarantor]*

Beneficiary: *[insert complete name of Purchaser]*

PERFORMANCE GUARANTEE No.: *[insert Performance Guarantee number]*

We have been informed that *[insert complete name of Supplier]* (hereinafter called "the Supplier") has entered into Contract No. *[Insert number]* dated *[insert day and month]*, *[insert year]* with you, for the supply of *[description of Goods and related Services]* (hereinafter called "the Contract").

Furthermore, we understand that, according to the conditions of the Contract, a Performance Guarantee is required.

At the request of the Supplier, we hereby irrevocably undertake to pay you any sum(s) not exceeding *[insert amount(s) ¹ in figures and words]* upon receipt by us of your first demand in writing declaring the Supplier to be in default under the Contract, without cavil or argument, or you needing to prove or to show grounds or reasons for your demand or the sum specified therein.

This Guarantee shall expire no later than the *[insert number]* day of *[insert month]* *[insert year]*, ² and any demand for payment under it must be received by us at this office on or before that date. We agree to a one-time extension of this Guarantee for a period not to exceed *[six months]* *[one year]*, in response to the Purchaser's written request for such extension, such request to be presented to us before the expiry of the Guarantee.

[Signatures of authorized representatives of the bank and the Supplier]

Bank Guarantee for Advance Payment

[The bank, as requested by the successful Bidder, shall fill in this form in accordance with the instructions indicated.]

Date: *[insert date (as day, month, and year) of Bid submission]*

IFB No. and title: *[insert number and title of bidding process]*

[Bank's letterhead]

Beneficiary: *[insert legal name and address of Purchaser]*

ADVANCE PAYMENT GUARANTEE No.: *[insert Advance Payment Guarantee no.]*

We, *[insert legal name and address of bank]*, have been informed that *[insert complete name and address of Supplier]* (hereinafter called "the Supplier") has entered into Contract No. *[insert number]* dated *[insert date of Contract]* with you, for the supply of *[insert types of Goods to be delivered]* (hereinafter called "the Contract").

Furthermore, we understand that, according to the conditions of the Contract, an advance payment is to be made against an advance payment guarantee.

At the request of the Supplier, we hereby irrevocably undertake to pay you any sum or sums not exceeding in total an amount of *[insert amount(s) in figures and words]* upon receipt by us of your first demand in writing declaring that the Supplier is in breach of its obligation under the Contract because the Supplier used the advance payment for purposes other than toward delivery of the Goods.

It is a condition for any claim and payment under this Guarantee to be made that the advance payment referred to above must have been received by the Supplier in its account *[insert number and domicile of the account]*

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This Guarantee shall remain valid and in full effect from the date of the advance payment received by the Supplier under the Contract until *[insert date³]*. We agree to a one-time extension of this Guarantee for a period not to exceed *[six months][one year]*, in response to the Purchaser's written request for such extension, such request to be presented to us before the expiry of the Guarantee.

[Signature(s) of authorized representative(s) of the bank]

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Price Schedule

Note : Rental per month is Nu, 3000 (Three Thousand only)

<i>Sl. No</i>	<i>Rice</i>	<i>Qty/unit</i>	<i>Rate in words</i>	<i>Rate in Figures</i>
1	Red Rice	Per Plate		
2	White Rice	Per Plate		
3	Veg Fried Rice	Per Plate		
4	Non -Veg Fried Rice	Per Plate		
5	Egg Fried Rice	Per Plate		
6	Shamday	Per phob		
7	Dresy	Per phob		
NON VEG CURRY				
1	Phagsha Sikam Pa (Standard size of 3 Pc	Per Plate		
2	Beef shakam pa (Standard size of 3 Pcs)	Per Plate		
3	Phagsha pa (Standard size of 3 Pcs)	Per Plate		
4	Beef pa (Standard size of 3 Pcs)	Per Plate		
5	shakam Datshi	per phob		
6	sikam Datshi	per phob		

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7	Dry fried fish pa (Standard size of 3 Pcs)	per phob		
8	Pork curry	Per Phob		
9	Beef curry	Per Phob		
10	Chilli Chicken	per plate		
11	Chicken Gravy	Per Phob		
12	Wet Fish curry	Per Phob		
13	Egg Boiled and peeled	Per Pc		
14	Egg Boiled and fried	Per Pc		
15	Egg Poach	per pc		
16	Egg Curry	per phob		
17	Egg Scramble	Per Pcs		
VEG CURRY				
1	Ema Dhatshi	per phob		
2	Shamu Dhatshi (Local Shamu)	Per Phob		
3	Kewa Dhatshi	Per Phob		
4	Sag Dhatshi	Per Phob		
5	Mixed Veg. curry	Per Phob		
6	Panner curry	Per Phob		
7	Pumkin Curry	Per Phob		

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8	Beans Datshi	Per Phob		
9	Alu dham	Per Phob		
11	Mixed Salad	Per Phob		
12	Jhaju/dal	Per Phob		
13	Datshi fried curry	Per Phob		
14	Cauliflower/Brocauli Curry	Per Phob		
NOODLES/SNACKS				
1	Non veg momo (5 pcs)	Per Plate		
2	Veg. momo (5 Pcs)	Per Plate		
3	Ting Momo (4 pcs)	Per Plate		
4	Puri with curry (4 Pcs)	Per Plate		
5	Sukha Roti with curry(4 Pcs)	Per Plate		
6	Veg-Bathtub	Per Plate		
7	Wai wai plain	Per plate		
8	Wai wai with egg	Per plate		
9	Koka with plain	Per Plate		
10	Koka with egg	Per plate		
11	Veg Chowmein	Per plate		
12	Non veg chowmein	Per plate		
13	Maggie plain	Per plate		
14	Maggie with egg	Per plate		

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Drinks				
1	Green tea (standard/ large)			
2	Milk tea(standard/ large)			
3	Suja(standard/ large)			
4	Black coffee(standard/ large)			
5	Milk Coffee(standard/ large)			
6	Ice coke (standard/ large)			
4	Total			

Seal and signature of bidder: